

GLOSSARY

MODULE FIVE: PROBLEM SOLVING

classify: To arrange or organize according to class or category.

discrimination: 1. The state or condition of being treated differently according to gender, age, or race; prejudice. 2. Differential treatment; bias.

mediation: Friendly intervention in disputes of others for the purpose of resolving differences.

problem: 1. A question to be considered, solved, or answered. 2. A situation, matter, or person that presents difficulty.

sexual harassment: Any unwelcomed communication or conduct of a sexual nature.